

Blanket Orders Terms and Conditions

For the purposes of providing the utmost quality of customer service, customer satisfaction and delivery of accurate products, Proportion-Air, Inc. and its interested parties are expected to abide by the following procedures in accordance with Proportion-Air, Inc.'s Quality Policy and Quality Objectives along with ISO9001:2015 standards.

All Blanket Orders should be submitted to Proportion-Air, Inc. in accordance to the Purchase Order Submission Policies and Procedures and the following:

- 1. All blanket orders are non-cancellable and nonrefundable.
- 2. Customer must take delivery of all units within 12-month period. Remaining units to be shipped and invoiced at the end of the 12-month period automatically.
- 3. Orders must be approved by Proportion-Air, Inc. management prior to order confirmation.
- 4. Any requested orders exceeding 12 months will require approval and are subject to price adjustment if material exceeds 10% increase threshold. Price adjustments will be made in writing to customer as soon as possible.

Confirmation of release dates and quantities will be provided back to the customer as soon as possible. Requests to adjust confirmed release dates are subject to expedite fees. All requests to change confirmed dates or quantities should be sent to Customer Service.



proportionair.com factory | 317.335.2602 fax | 317.335.3853 info@proportionair.com